

Minutes

EXTERNAL SERVICES SCRUTINY COMMITTEE

14 June 2017

Meeting held at Committee Room 6 - Civic Centre,
High Street, Uxbridge UB8 1UW



HILLINGDON
LONDON

	<p>Committee Members Present: Councillors Ian Edwards (Vice-Chairman, in the Chair), Teji Barnes, Mohinder Birah, Tony Burles, Brian Crowe, Phoday Jarjussey and Michael White</p> <p>LBH Officers Present: Nikki O'Halloran (Democratic Services Manager)</p> <p>Press and Public: 1</p>
3.	<p>APOLOGIES FOR ABSENCE AND TO REPORT THE PRESENCE OF ANY SUBSTITUTE MEMBERS (<i>Agenda Item 1</i>)</p> <p>Apologies for absence had been received from Councillor John Riley.</p>
4.	<p>EXCLUSION OF PRESS AND PUBLIC (<i>Agenda Item 3</i>)</p> <p>RESOLVED: That all items of business be considered in public.</p>
5.	<p>MINUTES OF THE MEETING HELD ON 26 APRIL 2017 (<i>Agenda Item 4</i>)</p> <p>As not all of the information identified in the resolutions in the minutes of the meeting on 26 April 2017 had been received, Members requested that CNWL be asked to provide this information at the Committee's next meeting on 11 July 2017.</p> <p>RESOLVED: That:</p> <ol style="list-style-type: none">CNWL be asked to provide the information requested in the resolutions on 26 April 2017 at its meeting on 11 July 2017; andthe minutes of the meeting held on 26 April 2017 be agreed as a correct record.
6.	<p>MINUTES OF THE MEETING HELD ON 27 APRIL 2017 (<i>Agenda Item 5</i>)</p> <p>As not all of the information identified in the resolutions in the minutes of the meeting on 27 April 2017 had been received, Members requested that LAS be asked to provide this information at the Committee's next meeting on 11 July 2017.</p> <p>It was noted that the Committee had a statutory responsibility to call <i>the relevant local NHS Chief Executive(s) to account for the work of their organisation(s)</i>. Members expressed concern that there were times when the information that they had requested from these bodies during the Committee's enquiries was not always provided within reasonable timescales. It was noted that this information sharing needed to improve.</p> <p>A hard copy of the draft Google Forms questionnaire was circulated to Members. It was agreed that the questionnaire be circulated to those that had attended the Quality</p>

Account meetings on 26 and 27 April 2017.

RESOLVED: That:

1. **LAS be asked to provide the information requested in the resolutions on 27 April 2017 at its meeting on 11 July 2017;**
2. **the Democratic Services Manager circulate the questionnaire to witnesses that had attended the meetings on 26 and 27 April 2017; and**
3. **the minutes of the meeting held on 27 April 2017 be agreed as a correct record.**

7. **MINUTES OF THE MEETING HELD ON 11 MAY 2017** (*Agenda Item 6*)

RESOLVED: That the minutes of the meeting held on 11 May 2017 be agreed as a correct record.

8. **UPDATE ON THE IMPLEMENTATION OF RECOMMENDATIONS FROM PREVIOUS SCRUTINY REVIEWS** (*Agenda Item 7*)

Having considered the report, Members were satisfied that recommendations 2b and 2d had been fully addressed. A significant amount of information had been provided in relation to recommendations 2a and 2c but Members felt that this information had not fully addressed the issues raised in the recommendations. The Democratic Services Manager was asked to go back to officers to request information that illustrated what had changed as a consequence of the recommendations, whether any gaps had been identified and how these had been addressed.

RESOLVED: That:

1. **the Democratic Services Manager contact officers for further information to address the issues raised in recommendations 2a and 2c; and**
2. **the report be noted.**

9. **WORK PROGRAMME 2017/2018** (*Agenda Item 8*)

Consideration was given to the Committee's Work Programme. It was noted that the next meeting would receive health updates.

The Committee was asked to identify an issue for consideration at the crime and disorder meeting scheduled for 14 September 2017. It was agreed that the issue of LAC offenders be considered as there had been some conflicting information previously provided about whether or not offending / reoffending was prevalent amongst this vulnerable group. Members queried how many LAC offended as a result of substance misuse, what proportion of young offenders were LAC and what proportion of LAC offenders went on to reoffend.

Members were advised that it would not be practical to have a meeting to discuss the Quality Accounts on 14 March 2018 as this was too early and no meeting had been scheduled for April 2018. As such, it was agreed that, once received, the Quality Accounts would be forwarded to Members so that the Committee's response could be drafted outside of the meetings.

Members of the Committee were asked to identify topics for future major or single meeting reviews and pass these on to the Democratic Services Manager. Single meeting reviews could be undertaken in the meetings scheduled for 11 October 2017, 11 January 2018 and 14 March 2018. It was suggested that the utility companies (water, sewerage and electricity) be invited to attend for a single meeting review on 11

October 2017 to update Members on the action being taken to accommodate the increase in housing development in Hillingdon and the associated increase in demand for services. It was noted that there were related issues such as flooding, the impact of roadworks on traders and the quality of the road/pavement repairs.

Consideration was given to the community sentencing scoping report. It was agreed that the review be undertaken.

It was noted that there was still no GP presence in Heathrow Villages. The Committee had commissioned a Working Group in 2016 to look at GP pressures and had received evidence from providers. The Chairman advised that the Committee would ask for an update from HCCG at its next meeting.

The CQC consultation to look at its next phase of regulation had been published on 12 June 2017. Members were asked to read the consultation document and provide any comments to the Democratic Services Manager so that a response could be drafted from the Committee for consideration at its next meeting on 11 July 2017. The consultation would close on 8 August 2017.

RESOLVED: That:

- 1. Members forward ideas for future review topics to the Democratic Services Manager;**
- 2. utility companies be invited to attend the meeting on 11 October 2017;**
- 3. Members agree the scoping report and that a review of community sentencing be undertaken;**
- 4. HCCG be asked to provide an update on the GP provision in Heathrow Villages at the meeting on 11 July 2017;**
- 5. Members provide the Democratic Services Manager with their comments in relation to the CQC consultation so that these could be included in a response for consideration at the Committee's next meeting on 11 July 2017; and**
- 6. the Work Programme be noted.**

The meeting, which commenced at 6.00 pm, closed at 6.30 pm.

These are the minutes of the above meeting. For more information on any of the resolutions please contact Nikki O'Halloran on 01895 250472. Circulation of these minutes is to Councillors, Officers, the Press and Members of the Public.